

SOUTHERN AFRICAN CUSTOMS UNION (SACU)

Enhancing Ownership and Accountability: IDU Transforms SACU's FP&A Process



WHY IDU WORKS FOR SACU

Since implementing IDU-Concept in 2015, SACU has significantly streamlined its budgeting process. The automation and enhancements provided by IDU have saved the finance unit considerable time, enabling them to focus more on analysis and problem-solving rather than data entry and manual reporting.

With IDU's user friendly web based interface, non-financial managers can easily capture their own budgets, adding descriptions and details that enhance their understanding and involvement. This familiarity with the system has increased their interest, improving overall budgeting accuracy and efficiency.

ABOUT SACU

The Southern African Customs Union (SACU), an African regional economic organization, is the world's oldest customs union, founded in 1910. Its members include Botswana, Lesotho, Namibia, South Africa, and Swaziland.

SACU's mandate is the maintenance of free trade among the Member States; to afford all the Member States equitable benefits arising from trade among them and with other countries; and to encourage the economic development of the less advanced members of the Customs Union and the diversification of their economies.



"For our strategic leaders and budget holders, IDU has been revolutionary. It has transformed the budgeting process from a tedious task into an accountable and ownership-driven activity." - Gaelekane Mohale, Head of Finance Unit, SACU

“IDU HAS TRANSFORMED OUR BUDGETING PROCESS, MAKING IT MORE ORGANIZED AND DATA-DRIVEN, AND HAS SIGNIFICANTLY IMPROVED OUR OPERATIONAL EFFICIENCY.”

“My experience with IDU began about seven years ago when I joined SACU from a university in Botswana, where budgeting was spreadsheet-based and cumbersome.

Using IDU has significantly streamlined budgeting and forecasting process, saving us time and greatly improving accuracy and efficiency.

IDU has also enhanced our ability to provide detailed data analytics to our key stakeholders, the Member States. This is crucial for us as we manage public funds and need to explain every expense. IDU allows us to drill down into specifics, providing comprehensive explanations for our budget requests.

Overall, IDU has been a marvel for SACU, improving our internal processes, reducing turnaround times, and making our budgeting and forecasting more efficient. I highly recommend IDU to any prospective client. It has transformed our budgeting process, making it more organized and data-driven, and has significantly improved our operational efficiency.

The support from IDU has been outstanding. Unlike other support services that rely heavily on email, IDU engages directly through Teams meetings to understand our specific issues and provide tailored solutions, ensuring our needs are met.” Gaelekane Mohale, Head of Finance Unit, SACU



“Working with SACU has been a testament to the transformative power of IDU-Concept. The significant improvements in budgeting accuracy, operational efficiency, and stakeholder engagement at SACU highlight the value of our solution.

We are proud to support their mission by providing tools that streamline processes and enhance data-driven decision-making.” - Margie Whitten, Director, IDU South Africa

IDU Modules Licensed

- Financial Budgeting

THE IDU SOLUTION

IDU delivers top of class packaged budgeting, forecasting, performance management and reporting tools to simplify financial management. Our flagship product, IDU-Concept, provides easy, effective budgeting and financial reporting for medium-sized to large businesses. IDU-Concept integrates easily with ERP software, but unlike more cumbersome offerings, IDU-Concept can be implemented quickly, requires little or no ongoing consulting fees and reduces budgeting cycles from months to weeks.